

TERMS AND CONDITIONS OF THE “REWARD FOR FEEDBACK” PROMOTION

Organizer:

POLAK CZ s.r.o., Company ID No.: 27505880, with registered office at Opatov č.p. 348, 569 12 Opatov, Czech Republic, registered in the Commercial Register maintained by the Regional Court in Hradec Králové under file No. C 23007, e-mail: info@polakcz.cz, tel.: +420 737 287 808 (hereinafter referred to as the “Organizer”)

1) Purpose

The purpose of this promotion is to obtain feedback on the supplied workshop furniture and to support its continuous improvement.

2) Participation

Participation is voluntary and free of charge. Participation takes place by completing an online questionnaire accessible via a QR code.

3) Reward

The Organizer shall pay a **reward of EUR 50** for every **50th valid participation** (i.e. the 50th, 100th, 150th, etc.).

4) Definition of “Valid Participation” and Order of Entries

- A valid participation is created by submitting a completed questionnaire with all required fields filled in and by providing an e-mail address.
- **The order of participations is determined by the moment the participation is received on the Organizer’s server** (system timestamp).
- **Each e-mail address may be used only once.** Repeated participations using the same e-mail address shall not be taken into account.
- The Organizer reserves the right to exclude any participation that is manifestly purposive, automated, mass-submitted, contains meaningless data, or circumvents the “one e-mail address per participation” rule. Such participation shall not be included in the order.

5) Winner Notification and Reward Payment

- The winner will be notified by e-mail and requested to provide the necessary details for payment (first name, last name, bank account number).
- The reward shall be paid by bank transfer within **30 days** of receipt of the complete required details.
- If the winner fails to provide the required details within **60 days** from the date the notification is sent, the entitlement to the reward shall lapse.

6) Complaints

Any complaint may be submitted within **14 days** from the date of questionnaire submission to the Organizer’s e-mail address. The Organizer shall assess the complaint based on its internal participation order records.

7) Personal Data Protection

Information on the processing of personal data is available here: [Personal Data Protection](#)

Date 9.2.2026

Petr Polák, Managing Director